

Report Overview

In accordance with the Company's commitment to corporate social responsibility and sustainable development, FORMOSA INTERNATIONAL HOTELS Corporation (stock code: 2707, hereinafter referred to as Silks Hotel Group, SHG, the Company, the Group, or we) published its first Sustainability Report in 2015. Through this report, we aim to provide stakeholders with a communication channel to engage with us on the implementation and management of corporate social responsibility, while also enhancing their understanding of our efforts and contributions to the Company's sustainable development. We hope that all stakeholders will gain deeper insights into the Company's dedication and achievements in advancing enterprise sustainability. Sustainability Website: <https://www.silkshotelgroup.com/tw/relationship>

Editorial Guidelines and Reporting Cycle

The 2023 Sustainability Report was published in August 2024. Continuing this commitment, the 2024 edition will be released on an annual basis, with both the Chinese and English versions published simultaneously. This approach ensures the timely disclosure of relevant information to the public, while also reflecting the Company's business philosophy and its dedication to creating long-term corporate value.

The 2024 Sustainability Report represents the eleventh edition of the Company's sustainability disclosures. In this report, we remain steadfast in our focus on the core principles of corporate sustainability, while further strengthening our risk management practices across the three pillars of Environment, Social, and Governance (ESG). By presenting our efforts and achievements on material issues through transparent and balanced reporting, we aim to enhance trust with stakeholders and advance the shared goal of sustainable development.

Guided by the principles of ethics, integrity, and sustainable management, the Company is committed to generating positive impacts on society and delivering additional corporate value. Over the years, we have consistently placed emphasis on corporate governance (SDG 16: Peace and Justice), food safety (SDG 3: Good Health and Well-Being), addressing climate-related risks and opportunities (SDG 13: **Climate** Action), and cultivating a safe, environmentally responsible, and inclusive workplace (SDG 8: Decent Work and Economic Growth).

In addition, we actively promote harmonious labor-employer relations (SDG 8: Decent Work and Economic Growth) and uphold social responsibility (SDG 1: No Poverty). By maintaining open and continuous dialogue with our stakeholders, we seek to foster trust and collaboration.

Looking ahead, we are committed to working closely with our employees, customers, and partners to drive the Company toward achieving its long-term sustainability goals.

Report Scope and Boundaries

The scope of this report covers the Silks Hotel Group' s key operations, including Regent Taipei, Silks Place Tainan, Just Sleep, Wellspring by Silks, and Silks Place Taroko. To ensure the completeness and accuracy of sustainability performance indicators, certain financial information disclosed in this report includes data from the past three years within the aforementioned scope. Operational performance is compiled based on financial statements prepared in accordance with the International Financial Reporting Standards (IFRS). All financial figures are presented in New Taiwan Dollars (NTD).

Reporting Principles, Framework, and Data References

This report has been prepared with reference to the Global Reporting Initiative (GRI) Universal Standards 2021 and the relevant topic-specific standards. It also complies with the Taiwan Stock Exchange' s Rules Governing the Preparation and Filing of Sustainability Reports by Listed Companies, while aligning with the United Nations Sustainable Development Goals (SDGs), the standards of the Sustainability Accounting Standards Board (SASB), and the framework of the Task Force on Climate-related Financial Disclosures (TCFD).

Data Collection and Measurement

The data and information disclosed in this report were contributed by representatives of the Sustainability Development Committee from key departments, including Finance, Procurement, Food & Beverage, Engineering, Housekeeping, Front Office, Human Resources, and Marketing & Public Relations. The Sustainability Report Editorial Team compiled and consolidated the information, which was subsequently reviewed by the Sustainability Report Committee and finalized before being approved by the Board of Directors for publication. In addition, all reported data were measured and presented in accordance with established internal procedures and international sustainability reporting standards, ensuring accuracy, consistency, and reliability.

Internal Review and External Assurance

Internal Review

The data and information disclosed in this report first undergo preliminary verification by supervisors at all levels, followed by further review and revision by the core members of each department within the Sustainability Development Committee. The Sustainability Report Editorial Team then compiles and consolidates the content, which is subsequently submitted to the Chief Operating Officer, in his capacity as convener of the Sustainability Development Committee, and to the Chairman of the Board for final approval prior to publication.

Financial data are derived from publicly disclosed information verified by certified public accountants. Certain figures are obtained from government publications or compiled internally by the Company, and are presented in accordance with standard numerical conventions. All relevant data, meeting minutes, and verification records are systematically documented and securely archived.

External Assurance

This report has been independently assured by Baker Tilly International in Taiwan (CPA Firm) in accordance with Assurance Standard No. 3000, “Assurance Engagements Other than Audits or Reviews of Historical Financial Information,” issued by the Accounting Research and Development Foundation in Taiwan. The engagement was conducted as a limited assurance by certified public accountants, resulting in the issuance of an Independent Assurance Report.

The scope, methodology, and conclusions of the assurance are presented in the Independent Assurance Statement, which is included in the Appendix of this report (page 200).

Contact Information

Silks Hotel Group welcomes feedback and suggestions regarding the content of this report. Your valuable input is a driving force behind our continuous improvement.

Contact Details:

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Chairman's Message



*“Shaping a Sustainable Future,
Bridging Global Connections: Silks
Hotel Group, Driven by People,
Defining New Hospitality Standards.”*

As Chairman of Silks Hotel Group, I believe true corporate value extends beyond financial performance to a positive impact on society, the environment, and future generations. Upholding our mission to "Co-create value, thriving together," we see travel as a means to foster understanding and connection. As Taiwan's leading tourism brand, we are committed to making every journey an act of deep local engagement, cultural respect, and planetary care, aiming to be a global benchmark for sustainable hospitality.

■ ESG Commitment

We view ESG — Environmental, Social, and Governance — as the core of our corporate strategy, and actively align our efforts with the United Nations Sustainable Development Goals (SDGs). This is not only a guiding principle for our operations, but also the foundation of Silks Hotel Group's business philosophy. Through this value framework, our goal is not only to reduce the environmental impact of our operations, but also to drive sustainable transformation across our entire supply chain, proactively engage in community development, and enhance the overall competitiveness of the

tourism industry. At the same time, we uphold integrity and transparent governance to establish a solid foundation for long-term growth, embedding this commitment into our daily operations.

As the frontline of cultural exchange, the tourism industry bears a unique responsibility. We aspire to be promoters of Taiwanese culture, practitioners of social good, and advocates for green action. We hope that every service and guest experience offered by Silks not only becomes a part of each journey, but also reflects our long-term commitment to society and the environment.

■ Environmental Sustainability

We recognize tourism's significant environmental impact in energy use, water management, carbon emissions, and waste disposal. To address this, we've launched energy-saving and carbon-reduction initiatives, including smart energy systems, upgrading high-energy equipment, and optimizing air conditioning and lighting efficiency.

Simultaneously, we enhance local sourcing to reduce ingredient mileage and transportation emissions. Through the "Sustainable Table" initiative and partnerships with top chefs, we promote the "Surplus Food Program" and use small portions, diverse selections, and real-time replenishment in buffets to minimize waste.

To cut plastic pollution, we use recyclable and biodegradable packaging, advance the "EcoMeet Sustainable Meeting" with plastic-free policies, and select cage-free eggs and compostable materials. These efforts reflect not only global trends but our firm commitment to future generations. True luxury, I remind the team, is valuing and wisely using every resource, not endless consumption.

■ Social Responsibility

People are the core asset of our Group. In response to post-pandemic labor shifts and service industry shortages, we have increased investment in training, improved compensation, and established transparent promotion systems. Internal training, managerial knowledge transfer, and inter-hotel exchanges help cultivate the next generation of professionals and maintain Silks Hotel Group's global competitiveness.

We are dedicated to fostering a diverse, equitable, and inclusive workplace, respecting all ages, genders, and cultures, and empowering every team member. We uphold international human rights standards through due diligence and risk management, strengthening our positive corporate culture.

Hotels are platforms for cultural exchange. We support Taiwan's arts, design, and culinary scenes through exhibitions and events that share local culture with global guests, creating meaningful experiences.

Recently, we have also accelerated digital transformation by upgrading our central reservation system and CRM platform, implementing AI-powered customer service to improve the consistency and convenience of the guest experience. These digital tools enable us to better understand customer needs and optimize operations, allowing us to more effectively integrate ESG values with business performance — achieving both sustainability and efficiency.

■ Corporate Governance

We have established a comprehensive ESG governance framework by setting up a Sustainability Development Committee at the Board of Directors level. This committee sets strategic goals, management indicators, designs action plans, and conducts regular reviews. This ensures ESG is not just a slogan or short-term project, but a core standard integrated into daily operations.

We also strengthen communication with stakeholders to maintain transparency and integrity in sustainability disclosures, welcoming external scrutiny and feedback. Additionally, we continuously improve information security, food safety, and risk management to ensure our corporate culture and operations remain robust and responsible.

In addition, we continuously strengthen communication mechanisms with stakeholders to maintain transparency and integrity in disclosures, proactively welcoming oversight and feedback from the market and society. To further enhance corporate resilience and trust, we are committed to improving information security, food safety, and risk control management, ensuring that both corporate culture and operational processes remain sound, stable, and accountable.

■ Sustainability Is Our Everyday Practice

Sustainability is not merely a defensive strategy to “reduce harm,” but a proactive effort to “create value.” This creation of value must respond not only to the expectations of our customers, but also to the long-term interests of our employees, society, and the environment. For Silks Hotel Group, sustainability is not just an operational choice — it is a corporate philosophy that permeates every detail of our services, encompassing environmental responsibility, social engagement, and sound governance.

We are committed to building Silks Hotel Group into a company that “brings the best of the world into Taiwan, and takes the best of Taiwan to the world.” To me, “the best” goes beyond glamour and efficiency; it must embody deep values of human care, respect for the environment, and shared prosperity with local communities.

Looking ahead, we will continue to move forward with even higher standards, making every journey not just a crossing of geographical distances, but a meaningful act of connecting hearts and caring for the planet.

Sustainability is not just about "reducing harm," but a proactive pursuit of "creating value." This value meets not only customer expectations but also the long-term interests of employees, society, and the environment. For Silks Hotel Group, sustainability goes beyond operations—it is a philosophy embedded in every service detail, covering environmental care, social responsibility, and strong governance.

We aim to build Silks Hotel Group into a company that "brings the best of the world into Taiwan, and takes the best of Taiwan to the world." To me, "the best" means more than luxury or efficiency; it reflects deep human care, environmental respect, and shared growth with local communities. Looking ahead, we will uphold even higher standards, making every journey more than crossing distances—it will be a heartfelt connection and a commitment to caring for our planet.

Company Overview

Silks Hotel Group - officially known as Formosa International Hotels Group. Founded in 1990, Silks Hotel Group was listed on the Taiwan Stock Exchange on March 9, 1998. The Group owns globally renowned luxury hotel brand Regent Taipei, along with the premier shopping destination Regent Galleria. It also operates Silks Place, the preferred choice for Chinese-speaking markets across Greater China, and Just Sleep, a stylish hotel brand emphasizing convenience and comfort. Combining Eastern simplicity with Western elegance, the Group delivers refined services and facilities that embody its philosophy of coexistence with local communities and pursuit of excellence. It creates a cultural exchange platform connecting travelers to the world while offering exceptional accommodation and dining experiences. Currently, the Group manages hotels located in Taipei, Yilan, Hualien, Tainan, and Kaohsiung. Its performance and service reputation set the benchmark within local markets. For more information, please visit <https://www.silkshotelgroup.com>.

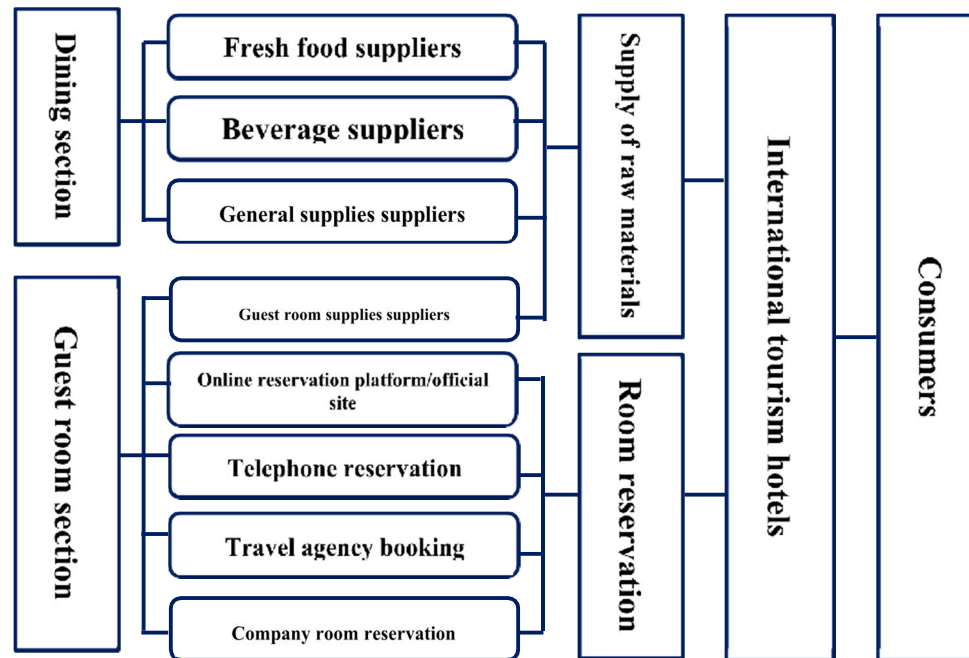
Company Information	Silks Hotel Group
Establishment Date	July 7, 1976
Regent Taipei Opening Date	September 25, 1990
Number of Employees	2,115
Paid-in Capital	New Taiwan dollars 1,274,032,380
Industry	Operating international tourist hotels, including restaurants, fitness centers, saunas, boutique retail; and hotel management consulting services
Chairman	Steven Pan
Group Chief Operating Officer	Wu Wei zheng
Headquarters Address	1st to 20th Floor, No. 3, Lane 39, Section 2, Zhongshan North Road, Taipei, Taiwan
Official Website	https : // www.silkshotelgroup.com/tw/
Scope of Operations	Taipei, Tainan, Yilan, Hualien
Revenue	New Taiwan dollars 6.535 billion
Hotel Brands	Regent, Silks Place, Silks Club, Wellspring by Silks, Just Sleep
F&B Brands	Just Italian 、Spice Market 、Mihanhonke

Note: This Report primarily covers the Silks Hotel Group' s brands, including Regent Taipei, Silks Place Tainan, Just Sleep, Wellspring by Silks, and Silks Place Taroko.

■ Explanation of Industry Chain Relationships

In the tourism hotel industry chain, the hotel sector occupies the midstream role, serving as a key link between upstream suppliers and downstream customers. Leveraging professional hotel management capabilities, the Group's business covers two core areas: lodging and food & beverage, maintaining close interactions with both upstream suppliers and downstream consumers. Upstream, we establish long-term partnerships with suppliers of ingredients, amenities, and equipment to ensure quality food materials, diverse dining options, and safe, reliable guestroom supplies, meeting the needs of various travelers. Downstream, the Group directly serves end customers, providing high-quality dining and comfortable accommodations, aiming to create a caring, secure, and distinctive service environment.

Through collaboration and integration with upstream and downstream partners in the industry chain, the Group strengthens its competitive advantage in the tourism hotel industry and continuously enhances service quality to create memorable travel experiences for guests.



■ Brand Hotel Overview

Regent

Regent Taipei is the only hotel in Taiwan under IHG's (InterContinental Hotels Group) most luxurious brand, "Regent." Renowned for its exceptional service, exquisite design, and world-class facilities, it offers guests an unparalleled accommodation experience—a perfect blend of luxury and comfort. The hotel features 538 guest rooms, including deluxe rooms, spacious suites, and an exclusive executive floor designed specifically for business travelers. Regent Taipei boasts nine diverse dining venues, creating a unique "gourmet resort" experience. Among them are Michelin Guide-recommended Cantonese restaurant Regent's Garden and ROBIN'S GRILL Steakhouse & Teppanyaki, Taipei's only five-star buffet recommended by CNN—The Café, and the award-winning beef noodle soup crowned champion at the Taipei International Beef Noodle Festival. From spacious and luxurious accommodations to exceptional dining and exclusive shopping privileges at Regent Galleria, the hotel's distinct hospitality philosophy aims to meet and exceed guests' expectations. For more information, please visit <https://www.regenttaiwan.com/>

Silks Place / Wellspring by Silks

The Silks Place brand is positioned as culturally luxurious and exquisitely refined, a top-tier urban five-star hotel, serving as the Group's five-star hotel brand emphasizing cultural heritage. The architectural planning and interior design incorporate local characteristics, highlighting coexistence and harmony with the local culture. Wellspring by Silks is the Group's first brand focused on boutique hot spring resort hotels. It targets guests who enjoy urban vacations and seek tranquility and exclusive accommodation experiences, allowing travelers to temporarily escape the city's hustle and bustle nearby. Currently, the Silks Place brand hotels include Silks Place Taroko, located within the world-class tourist destination Taroko National Park in Hualien; Silks Place Tainan, situated next to the Confucius Temple and vividly showcasing the cultural atmosphere of Tainan; boutique resort hotels Wellspring by Silks located in Yilan's Jiaoxi and Taipei's Beitou in Yangmingshan, both renowned hot spring destinations in northern Taiwan; and the franchised Silks Place Yilan, the leading family resort choice in Taiwan's Yilan County. For more information, please visit <https://www.silkshotelgroup.com/tw/hotelbrands>

Silks Place Taroko

Located within Taroko National Park in Hualien, alongside the scenic Liwu River, the breathtaking mountain landscape itself is a natural masterpiece. It is the only luxury hotel situated within a national park canyon in Taiwan, and the only mountain-style international five-star hotel on the island. The hotel features 160 guest rooms, including manor suites and leisure rooms. The interior design adopts a Neo-Chinese style, extensively using natural wood to

create a grand yet serene atmosphere. Facilities are abundant, including indoor and outdoor swimming pools, a children's play area, tennis courts, and a multifunctional yoga and fitness studio. Dining options include two restaurants: the “Wesley Buffet Restaurant” and “Mei Garden Chinese Restaurant,” offering buffets and exquisite Cantonese and Taiwanese cuisine made with local ingredients.

Silks Place Tainan

Located in the bustling Central and Western District of Tainan City, within walking distance to historic sites, Silks Place Tainan is the Group's international business and leisure hotel. Embracing the concept of being “modern yet timeless,” the hotel incorporates Confucian cultural elements of Tainan into its design, using Minnan architectural features to decorate the space. Every detail inside the hotel reflects thoughtful intention. The hotel offers 255 spacious and comfortable guest rooms filled with abundant natural light and enriched with local art and cultural elements unique to Tainan. Dining options include four restaurants: ROBIN'S Steakhouse, ROBIN'S Japanese Teppanyaki, the Chinese restaurant Silks Place (Jing Ying Xuan), and the creative cuisine restaurant Wuyü. Additionally, there is a sushi bar called Chahui and a poolside bar, Crystal Lounge, providing guests with diverse dining experiences.

Wellspring by Silks

Wellspring by Silks Jiaoxi is located in the well-known hot spring destination of Jiaoxi Township, Yilan County. The hotel features 120 guest rooms and the San Fan restaurant, offering sodium bicarbonate hot springs. The entire hotel design uses earth-tone lattice elements to surround the property, creating a secluded and tranquil environment. The peaceful atmosphere allows guests to immediately feel a serene lodging experience upon arrival. For more information, please visit <https://jiaoxi.wellspringbysilks.com/tw/>

Wellspring by Silks Beitou began operations in September 2024, featuring 94 guest rooms, six private hot spring suites, and two restaurants: the Chinese-style Spring Pavilion and the Japanese-style San Fan. The spacious rooms are designed with warm tones and ample natural light to create a comfortable ambiance. The smooth white sulfur hot springs quietly flow, offering guests a wonderful journey of “One night at Wellspring, a lifetime experience.” For more information, please visit <https://beitou.wellspringbysilks.com/tw/index>

Just Sleep

The Just Sleep brand embraces the philosophy of “stylish and considerate stays,” emphasizing convenient locations, attentive service, and unique design. It offers guests a high-quality experience comparable to five-star hotels at affordable prices.

In the Taipei area, Just Sleep includes two branches: Just Sleep Taipei Ximen and Just Sleep NTU. Just Sleep Taipei Ximen is located in the bustling Ximen shopping district, featuring 143 guest rooms and the Just Café restaurant serving breakfast. Guests can easily explore Taipei's historical sites, experience the city's trendy culture, and enjoy local cuisine. Just Sleep NTU, situated near National Taiwan University, offers 76 guest rooms and an Italian dining restaurant, Yixiang Canteen. The rooms incorporate an academic style, providing comfortable accommodations for campus teaching, internships, research, academic exchanges, meetings, and visitors, fostering a harmonious atmosphere with the university community. Just Sleep Yilan Jiaoxi is located in the center of the hot spring town Jiaoxi, offering 138 guest rooms and the Just Café restaurant. It provides sodium bicarbonate hot springs, allowing guests to relax their body and mind in a comfortable environment.

For more information, please visit <https://www.justsleephotels.com/>

■ Operational Overview

With the steady return of international business and leisure travelers, Regent Taipei's room revenue in 2024 has fully surpassed pre-pandemic levels, demonstrating strong market demand recovery. Banquet demand continues to rise, and the soft opening of Wellspring by Silks Beitou in mid-September 2024 has injected strong growth momentum into the brand. The successive openings of off-site restaurants such as Thai Market, Spring Pavilion, and San Fan Beitou have driven the food and beverage department's revenue to reach historic highs for consecutive months. Regent Galleria's sales performance remains stable, further boosting mall rental income and contributing to the overall impressive revenue and outstanding operational performance.

Silks Place Tainan has also shown operational resilience. Despite the outbound travel trend among locals, it has maintained stable revenue through innovative service models that incorporate local culture, highlighting the effectiveness of the Group's diversified management strategy. Additionally, Silks Place Taroko underwent nine months of repairs and service adjustments following the 403 Hualien earthquake, and officially reopened in mid-January 2025. Since reopening, operations have stabilized and revenue performance is gradually recovering.

■ Operational Results

Consolidated operating and non-operating income amounted to NT\$6.535 billion, with the parent company's net profit after tax at NT\$1.346 billion, representing a 4.91% decrease compared to 2023. The net profit decline was mainly due to the suspension of Silks Place Taroko operations caused by the 403 earthquake. In March, the Board approved a dividend distribution of NT\$14.3612 per share, an exceptional payout amounting to the second highest in history (for more details on operational performance, please refer to the annual report link).

■ Sustainable Tourism

Following 2023, the Group's inaugural sustainability year, we actively launched multiple projects to promote sustainable and eco-tourism, balancing tourism development with environmental protection. By implementing measures that protect cultural and natural resources, we encourage guests to participate in community activities and offer culturally educational travel experiences.

Our business strategy aims to translate the Company's sustainability goals into concrete actions, fostering cultural diversity exchange through cultural experience programs. Sustainable cultural tours transform travel from a mere short-term experience into a long-term positive impact and contribution to local communities.

In our spacious and luxurious guest rooms, energy efficiency and resource conservation are carefully considered in the design. The executive floors provide private butler services that not only enhance guest comfort but also actively encourage participation in environmental initiatives. Dining services emphasize the use of locally sourced sustainable ingredients to reduce carbon footprints. Through collaborations with brands, we host special culinary events highlighting food sustainability, providing guests with unique and eco-conscious dining experiences. (Please refer to the [Sustainable Tourism Column]_link for detailed achievements).

➤ Product Development Trends

Influenced by sustainability issues and changing consumer behaviors, tourism product development trends are moving toward aspects such as "wellness," "cultural connection," "sustainability practice," and "technological innovation." At the same time, the entry of international brands into Taiwan has intensified competitive pressure.

Wellness-Oriented: Deep experiences focused on physical and mental balance. Regent Taipei offers various accommodation packages combining healing and balance, such as the “Oriental Beauty Tea Therapy,” “Secret Sulfur Valley Exploration,” and “Regent Vitality,” providing aromatherapy, beauty treatments, and health activities to help guests relax and enhance health awareness.

Cultural Connection Enhancement: Authentic local experiences and exploration. Through the “Neighborhood Co-Prosperity” program, guests are led to explore the cultural alleys of Zhongshan District and encouraged to travel Taiwan by car, enhancing their appreciation and connection to local landscapes, culture, and customs to create genuine local ties.

Sustainability Practice: Co-creating responsible consumption with guests. In 2024, Regent Taipei launched the “Sustainable Table” initiative, introducing an AI food waste management system at the Palais de Chine restaurant to reduce food waste, establishing an “Herb Garden,” and implementing a “Leftover Food Program” to revitalize near-expiry ingredients. These efforts align with the UN SDGs, promoting environmental dining culture and green operations.

AI and 5G Applications: Human-centered smart hospitality. The Group actively integrates digital innovations to enhance customer experiences. In September 2024, the “5G Integrated Innovation Application Project” results presentation showcased 3D modeling and panoramic projection technologies to elevate banquet and dining spaces. The project adopted EPSON’s advanced laser projection equipment to create immersive visual experiences, setting a benchmark for digital transformation in hospitality.

➤ **Future Development Strategies**

In recent years, the entry of international chain hotels into Taiwan’s tourism market has challenged the local supply and demand structure. To strengthen our competitive advantage and respond to industry changes, the Group focuses on enhancing service quality and creating differentiated product experiences. By deeply understanding customer needs, we continuously optimize the guest experience.

We actively expand target customer segments, emphasize local cultural characteristics, and enhance brand recognition to strengthen market acceptance. At the same time, we deepen cooperation and resource integration with industry partners, further improving infrastructure and transportation convenience to enhance the overall travel experience.

Moreover, the Group will actively adopt innovative technologies to improve operational efficiency and strengthen service innovation capabilities. Through diversified strategies, we aim to attract more domestic and international travelers, continuously expand market share, and solidify our competitive position in Taiwan’s tourism industry. Leveraging our global sales network, we strengthen collaboration with overseas travel agencies, corporations, and PR firms to expand MICE and business customer sources.

■ 2024 Sustainability Performance and International Certifications

Awards and Honors

The hotels under Silks Hotel Group have repeatedly received recognition, demonstrating outstanding achievements in talent development, creating happy workplaces, and sustainable management.

Regent Taipei, Wellspring by Silks Beitou, and Silks Place Tainan have earned the Japan Health Tourism Certification.

Regent Taipei holds the EarthCheck Silver Certification.

Silks Place Tainan has been awarded the GTS Green Travel Silver Label.

Wellspring by Silks Beitou has received the Gold-Level Green Building Certification.

Just Sleep Jiaoxi has attained the Green Mark Hotel Bronze-Level certification.

Just Sleep Jiaoxi also earned the GTS Check International Sustainable Tourism Label.

Wellspring by Silks Jiaoxi holds the GTS Silver International Sustainable Tourism Label.

Wellspring by Silks Jiaoxi has received the Green Mark Hotel Bronze-Level certification.



Awards and Recognition

Silks Hotel Group's outstanding performance and continuous pursuit of excellence have distinguished it in the international hospitality industry, earning numerous accolades.

➤ Silks Hotel Group

- Chairman Steven Pan awarded the Business Leader of the Year and the "Taiwan Corporate Sustainability Award (TCSA)" Outstanding Sustainability Figure Award
- Received five honors from the Taipei City Government, including the "Annual Excellent Hotel and Hotel Staff Recognition" for outstanding hotel groups and individuals
- Awarded the "Happiness Enterprise Gold Award" by 1111 Job Bank for the fourth consecutive year

➤ Regent Taipei

- Recipient of the BCCT Corporate Social Responsibility Award
- Asia's Best Companies to Work for Award by HR Asia
- Winner of the inaugural Taiwan Tourism Gold Award for Hotels and Tourism Industry



- Recipient of the inaugural Taiwan Tourism Industry Staff Award
 - Banquet halls certified with HACCP Food Safety Management System by TQSCI
 - Awarded Tourism Hotel Group Award
 - Won the Gold Award for Service Industry Sustainability Report at the TCSA Taiwan Corporate Sustainability Awards
 - Own brand Wellspring SPA won the 2024 Haute Grandeur Global Awards for “Best Luxury Spa in Taiwan” and “Best Urban Escape in Asia”
 - Regent Taipei’ s restaurant, Regent Cuisine, received 17 accolades in the 4th United Daily News 500 Dishes Food Review
 - Regent Cuisine awarded among Taiwan’ s Top 20 Best Restaurants at the 1st Tatler Dining Awards.
- Silks Place Tainan
- Winner of the inaugural Taiwan Tourism Gold Award
 - Awarded Tourism Hotel Group Award
 - Bronze Award for Service Industry Sustainability Report at the TCSA Taiwan Corporate Sustainability Awards
 - The dim sum team won 4 special gold medals, 5 gold medals, and 1 silver medal at the 2024 WCC Malaysia Culinary World Competition
- Silks Place Taroko
- Winner of the inaugural Taiwan Tourism Gold Award
 - Won three major awards: Tourism Industry Group Gold Award, Senior Management Gold Award, and Frontline Staff Gold Award
- Just Sleep Ximen
- Taipei City Excellent Hotel and Sustainable Hospitality Gold Award
 - Taipei City Excellent Hotel Group Award for Hotel Staff
 - Taipei City Excellent Hotel Award for Outstanding Frontline Employees



Sustainable Tourism Column

Silks Hotel Group upholds the philosophy of sustainable management with the core spirit of "co-learning , co-creating, co-thriving, and co-sustaining." Through shared learning, we invest in professional training and knowledge transfer, committed to delivering exceptional hospitality experiences, enhancing the value of Taiwan' s tourism industry, and sincerely treating every guest with holistic care.

The Group actively practices the concept of co-creating, emphasizing cultural preservation and the continuation of local characteristics. Through collaboration with local communities, we promote traditional crafts, support sustainable food culture, and foster local economic development and cultural heritage preservation.

We pursue mutual growth by integrating environmental protection and social responsibility into our core operations. We actively promote energy saving, carbon reduction, resource recycling, and sustainable measures, dedicated to long-term corporate development and harmonious coexistence with the environment.

■ Sustainable Tourism Practices: Promoting New Travel Experiences Focused on Health and Well-being

In response to the global rise of sustainable tourism and health awareness, Silks Hotel Group actively develops sustainable travel experiences combining physical and mental healing with health promotion. Our Taipei and Tainan hotels jointly launched three room packages that integrate mind-body balance, local characteristics, and wellness concepts, including "Oriental Beauty Tea Therapy," "Explore Sulfur Valley – Meet a Healthier You," and "Silks Wellness." These packages guide guests through natural therapies, healthy dining, and exercise to explore a new lifestyle of health and sustainability. Guests are encouraged to become aware of their physical and mental states during travel, strengthen health awareness, and carry these practices into daily life, realizing "Sustainable Living Starting from Travel."

These three programs have been officially recognized by the Japan Health Tourism Certification Committee, meeting evaluation standards in four major health areas: mental health, nutrition and diet, metabolism and lifestyle habits, and physical activity. Silks Group is the first overseas hotel group in Japan to receive health tourism certification, actively creating meaningful sustainable travel experiences that embody integrated sustainability values across health, social, and environmental dimensions.

■ Learning Together – Growing Through Service

Our employees are our most valuable asset. To foster continuous learning and growth within the organization, we encourage staff participation in educational activities. Through mutual teaching and learning, employees continuously update their professional knowledge and skills while deepening their care for local culture.



Silks Hotel Group has been awarded the "Golden Award for Happy Enterprises" by 1111 Job Bank for four consecutive years, recognizing its excellence in the leisure and entertainment service industry. This underscores the group's dedication to sustainable talent development and its unwavering pursuit of service excellence and quality.



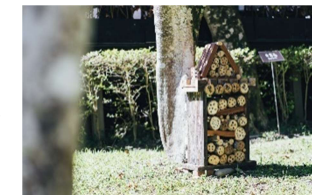
Silks Hotel Group Launches Silks University App for Employee Development

Silks Hotel Group developed and launched the Silks University APP, a digital learning platform, to offer employees a progressive, comprehensive, and personalized learning experience.



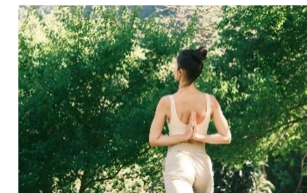
Silks Place Taroko Hosts Solitary Bee Workshop

Silks Place Taroko held a workshop to promote environmental sustainability and biodiversity. Guests learned about solitary bees and built bee houses to support local pollinators.



Silks Place Taroko: Resident Yoga for Forest Wellness

Silks Place Taroko offers "Resident Yoga" retreats in the mountains, inviting yoga and sound bowl teachers to guide guests in relaxation and rejuvenation.





Just Sleep Fosters Learning Organization to Empower Employees

Just Sleep created a Learning Organization: Promoted the creation of leisure, sports, and learning clubs, regularly bringing in external instructors for training sessions. These efforts aim to help employees unlock their potential and advance their careers.



■ Co-creating – Innovating Through Service

Supporting local businesses and giving back to the community are at the heart of everything the hotel does. Through interaction, collaboration, and the synergy of shared resources, we create unique and extraordinary experiences for our guests.



Regent Taipei Partners with Asia's Top Sustainable Restaurants

Regent Taipei hosted the "Best of Sustainable Asia" banquet, featuring chefs from three award-winning sustainable restaurants: Haoma (Thailand), Toyo Eatery (Philippines), and Labyrinth (Singapore). The nine-course menu showcased innovative and delicious cuisine, highlighting the hotel's commitment to environmental sustainability.



Regent Taipei Unveils Innovative 5G Technology Applications

Regent Taipei launched its "5G Integrated Innovation Application Project," showcasing how 5G technology enhances banquet experiences through 3D modeling and panoramic projection. Supported by the Digital Industry Promotion Agency, this initiative marks a milestone in the hotel industry's digital transformation.



Regent Taipei Participates in "500 Plates" to Promote Taiwanese Cuisine

To promote Taiwan's rich food culture, Regent Taipei participated in "500 Plates", an indicative food awards ceremony judged by top food critics and opinion leaders. Silks House's executive chef Wu Hoi Ming, who received 17 votes, collaborated with other award-winning chefs to deliver a full set of delicious meals.





Robin's Chef Serves Meals, Supports Hualien's New Dawn Educare Center

Robin's Executive Chef regularly visits Hualien's New Dawn Educare Center to serve meals to teachers and students, raising awareness of social care for the disadvantaged



Wellspring by Silks' Artist-in-Residence Program Promotes Yilan's Local Culture

In its eighth year, the Artist-in-Residence Program launched the 2024 theme Encountering Light, Sculpting Memories. Collaborating with Yilan sculptor Lin Sih-Ying, the program showcased works using construction and layering to preserve memories and inspire travelers to value the local environment.



■ Co-thriving – Growing Through Service

The accommodation packages and culinary events offered by Silks Hotel Group' s properties are closely connected to the unique local culture and natural scenery of each destination. We take pride in helping our guests become familiar with the local travel experience while supporting local businesses and communities.



Silks Hotel Group Announces Cage-Free Egg Procurement Policy

Silks Hotel Group partners with the Environment & Animal Society of Taiwan and Hualien Dawn Center to announce a cage-free egg procurement policy. By the end of 2026, Regent Taipei will transition to 100% cage-free eggs, with other hotels following suit. This initiative promotes animal welfare, supports humane farming practices, and underscores the Group's commitment to social responsibility and environmental sustainability.



Regent Taipei's Charity Christmas Market Spreads Holiday Cheer



On November 30th, Regent Taipei hosted a Charity Christmas Market, collaborating with Michelin-starred chefs to present gourmet cuisine and holiday delicacies. The market featured secondhand tableware and kitchenware, with proceeds benefiting the Children Are Us Foundation. Guests enjoyed gourmet food and drinks while supporting a worthy cause, embodying the spirit of giving back to the community.



Silks Place Tainan Promotes Sustainable Agritourism

Silks Place Tainan's "Happy Avocado" package offers guests a unique agritourism experience at Danei's Zuǒ àn Xìng fú Manor. Activities include organic avocado picking, enjoying farm-fresh meals, and learning about sustainable farming practices.



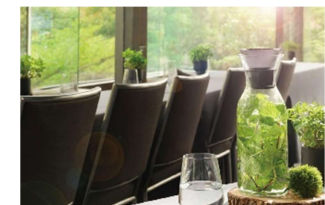
Silks Place Tainan's Christmas Charity Sale Supports St. Raphael

Silks Place Tainan partnered with local artist Chen Tsung for a creative workshop at St. Raphael in Anping. Chen guided participants in creating artwork, which was then transferred onto bags. These bags, along with sustainable



Regent Taipei Launches EcoMeet Package for Sustainable Meetings

Since opening in 1990, Regent Taipei has prioritized ESG and guest well-being. Unlike typical hotels, our main banquet hall is located on the third floor, offering natural light and greenery for a refreshing event experience. Our "EcoMeet" package furthers this vision with eco-friendly decor, traceable ingredients, and wellness activities to enhance holistic well-being.



Tainan Burger Fiesta Boosts Local Tourism

The sixth annual Tainan Burger Fiesta, hosted by Silks Place Tainan, featured 46 burger vendors offering unique Tainan-inspired flavors. The event attracted over 16,000 attendees, generating significant tourism and showcasing the city's vibrant culinary scene.





Wellspring by Silks Jiaoxi Promotes Local Tea Culture

Wellspring by Silks Jiaoxi partners with Yilan's century-old Jhentea tea house to offer a unique tea experience. Guests can enjoy local specialty teas and learn about the region's rich tea culture and history.



Travel Green: Just Sleep Encourages Eco-Friendly Tourism

Just Sleep Yilan Jiaoxi invites travelers to embrace sustainable tourism by offering a 20% discount on room rates to guests who present their same-day travel tickets upon check-in. Additionally, for each room booked, a donation of NT\$100 will be made to the Environmental Quality Education Foundation to support environmental education initiatives.



■ Co-sustaining – Our Commitment to Sustainability

Climate change poses an urgent threat to the health of our planet's environment, and people everywhere are seeking sustainable ways to coexist and thrive with nature. Through collaboration and engagement with governments, communities, and our employees, we are steadily progressing on the path toward a sustainable future.



Regent Taipei's Brasserie Reduces Food Waste with AI System

Regent Taipei launched its "Sustainable Dining Table" circular economy initiative in 2023. Using its highest-revenue buffet restaurant, Brasserie, as a model, the hotel implemented several measures, including the introduction of an AI food waste system. This technology helped reduce food waste, and by 2024, they successfully decreased food waste by an impressive 47.3%.



Turn New Year Gifts into Lucky Cat Decorations with Eco-Friendly Packaging

Silks Place Tainan's cookie box is designed with upcycled wood and plant fiberboard, reflecting sustainability. The box transforms into a 3D Lucky Cat decoration, and the handle can be reused as a drink carrier. It's an eco-friendly gift with a creative touch.



Wellspring Jiaoxi Offers Winter Tea Farm Stay

Wellspring Jiaoxi partners with local farmers for a winter tea experience. The "Tea Farmers, Brewing Winter" package explores local farming culture and winter tea's charm.



Wellspring Jiaoxi: "SINRAMAT" Indigenous Cultural Immersion

Wellspring by Silks Jiaoxi offers "SINRAMAT" workshops with Lanyang Indigenous Original Art Museum, featuring traditional weaving, costumes, and unique tribal drinks. Experience authentic Atayal culture.



Wellspring by Silks Beitou Launches Low-Carbon Tours to Zhuzihu

Wellspring by Silks Beitou offers low-carbon spring tours to Zhuzihu. Guests take public transport to explore calla lily and hydrangea fields, enjoying afternoon tea and special perks—an eco-friendly floral escape.



Explore Taipei Sustainably: Just Sleep Promotes Public Transit

Just Sleep Taipei Ximending and NTU partner to promote eco-conscious travel with the "Explore Taipei" initiative. Guests receive a free 24-hour Taipei Metro pass upon check-in, encouraging the use of public transportation and reducing carbon emissions.



Skip Housekeeping and Help Fund Environmental Education

Just Sleep Taipei Ximending and Yilan Jiaoxi offer a 3-day, 2-night stay with discounted rates for opting out of housekeeping, contributing NT\$100 per room per night to the Environmental Quality Education Foundation. This initiative promotes sustainability and supports environmental education.



Just Sleep Yilan Jiaoxi Offers Leave No Trace Hiking to Protect Mountain Ecosystem

Just Sleep Yilan Jiaoxi continuously offered diverse hotel activities for travelers to experience "Leave No Trace" hiking, an eco-friendly approach that emphasizes preserving the natural environment. Guests can explore natural attractions like the Run Horse Ancient Trail and the Linmei Stone Paved Trail with professional guides to learn how to enjoy the beautiful scenery without harming the environment.



Learn Sustainable Fishing: Just Sleep Yilan Initiative

Just Sleep Yilan Jiaoxi partners with Xi He Tourist Factory to offer guests an educational experience on sustainable fishing, donating NT\$100 per booking to the Taiwan Ocean Conservation and Fisheries Sustainability Foundation to promote marine conservation and support the fishing industry



Just Sleep Taipei NTU Goes Green with Energy-Efficient Appliances

The entire establishment of Just Sleep Taipei NTU utilizes green energy appliances, including in-room refrigerators, televisions, and dehumidifiers, to minimize energy waste and promote energy conservation.

